

# Hobhouse Bridge Holidays

## Terms & Conditions

### **Booking:**

All bookings should be made directly with Hobhouse Bridge and all room allocations will be made through or via Hobhouse Bridge.

You are responsible for your own holiday insurance, and taking out insurance is one of the conditions of booking. Hobhouse Bridge will not accept bookings from those that do not have insurance for the holiday. It is always sensible to choose insurance which includes 'supplier failure' as standard. You will be provided with a booking form to complete and sign to say you have valid insurance and that you have read, and agreed to, these Terms & Conditions.

Deposits are non-refundable, and acknowledgement of a deposit is confirmation of your intent to come on holiday. This must be followed by a booking form. Hobhouse Bridge will not guarantee a place on the holiday until the requested deposit has been paid, confirmation sent and a booking form received.

Once a final balance has been paid, the balance is non-refundable and if cancelled, you will have to claim on your insurance policy. If you have not paid the balance two weeks after the balance due date then Hobhouse Bridge reserves the right to cancel your booking and retain your non-refundable deposit and you will be liable for any costs incurred by Hobhouse Bridge.

Hobhouse Bridge reserves the right to cancel any holiday if the minimum number is not reached, and will repay all monies received.

Hobhouse Bridge reserves the right to levy a surcharge on a foreign holiday (or excursion) if the pound sterling has declined by 5% or more against the destination currency since the holiday was first promoted. The surcharge would be requested when the balance is due, normally about two months before the event.

If you have mobility issues you must bring a carer or friend, as neither Hobhouse Bridge representatives (nor hotel staff) are able to push wheelchairs or provide regular assistance.

### **Covid 19 and travel requirements**

Hobhouse Bridge is not responsible for guests providing the necessary documentation to travel abroad. It is the guest's own responsibility to get to the hotel and Hobhouse Bridge is not liable for any refunds if a guest is prohibited from travel for health, visa or other reasons. Any travel advice given by Hobhouse Bridge is only a guideline as travel rules can change very quickly and the rules can be difficult to interpret. If you catch Covid or any other serious contagious illness while on a bridge holiday you will be prohibited from joining the bridge group and will need to meet local conditions. You will also have to meet any extra costs for staying extra nights etc. You will not be due any refunds from Hobhouse Bridge for non-completion of the holiday.

### **Accommodation:**

All rooms are given out on a 'first come first served' basis but ultimately room allocation is at the discretion of the hotel. In some hotels, rooms will vary in size and style within a category and although allocation is up to the hotel, we will do our utmost to meet any special requirements, but they cannot be guaranteed. If a room falls into the category agreed in the booking then no negotiation will be entered into and no refunds or discounts will be awarded. Hobhouse Bridge and the hotel reserve the right to upgrade a room to a higher category at no extra cost, and the upgraded alternative will be deemed to be acceptable.

### **Flights:**

Hobhouse Bridge does not book flights. However, we do offer to arrange transfers, and ask those wishing for help with the transfer to provide details of flights and arrival times as early as possible to try and co-ordinate travel to the hotel. This service is provided more or less at cost. Hobhouse Bridge is not responsible or liable for your flights. If you cancel a holiday then you would need to try to claim a refund or voucher from your airline. If the holiday is cancelled by Hobhouse Bridge for any reason, Hobhouse Bridge is not responsible nor liable for guests' flights.

### **Bridge:**

Hobhouse Bridge Holidays are for players who enjoy the game when it is played in a friendly, social manner that typifies the ethos of Hobhouse Bridge – [Friendly Bridge for Friendly People](#). Master points are not offered. The holidays are not suitable for total beginners.

Hobhouse Bridge will always do its best to find a suitable bridge partner. Please be polite and mindful of your manners. If Hobhouse Bridge staff feel that your behaviour has been rude or inappropriate this could result in expulsion from bridge sessions with no refund due.

If you need a bridge partner then it is preferable if you play ACOL (weak no trump and four card majors).

The teaching material is at the discretion of Hobhouse Bridge. Topics are usually decided prior to the holiday, so a change in focus is not usually possible.

Numbers at bridge sessions vary and although we will always try to make up a table of four, an odd number may well result in a temporary sit out or a table of three, with a Hobhouse Bridge staff member bidding the fourth hand and then bringing dummy in to defend.

No bridge session is compulsory and Hobhouse Bridge will endeavour to provide a varied programme of bridge according to the 'mood' of players. Once play is underway, players are requested to finish the session.

### **We reserve the right to:**

- ◆ Have only one bridge host if numbers are insufficient or if a bridge host falls ill, or substitute the host for a proxy, for any reason.
- ◆ Refuse entry if your behaviour at previous bridge sessions has been unpleasant or caused complaints from other players.

- ◆ Immediately stop you from continuing to play bridge if your behaviour has been deemed inappropriate by the staff (and without any refund).
- ◆ Adjust the bridge programme, without giving prior notice.

Hobhouse Bridge Holiday's staff decisions are final and not open to appeal.

**Financial Failure:**

Hobhouse Bridge holidays are insured for Financial Failure and Tour Operators Liability as required by UK law.

**General:**

Hobhouse Bridge partners and any employees are not liable for any accident, theft, mishap, injury, illness or death incurred on a Hobhouse Bridge Holiday, nor are they liable for any outside influence affecting the duration/cancellation of a bridge holiday (or excursion) including but not limited to: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control (such as flight cancellations or diversions or coach breaking down) or that of our suppliers; closed or congested airports or ports or roads, hurricanes and other actual or potential severe weather conditions, (ash cloud, extreme snow, avalanche, earthquake etc), closure (or damage) of hotel, force de majeure, and any other similar events.